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Subject: Conflict Minerals

Dear Valued Customer,

Thank you for your inquiry regarding Dimplex Thermal Solutions compliance with the provisions of Section 1502 of the Dodd-Frank Act (the "Act") pertaining to the use of Tin, Tantalum, Tungsten and Gold (3TG), as well as derivatives thereof and any other mineral or its derivatives determined by the United States Secretary of State ("Designated Minerals") originating from the Democratic Republic of Congo and neighboring countries ("DRC").

Dimplex Thermal Solutions fully supports the intent of the Act, and seeks only to use Designated Minerals that are sourced from conflict-free regions. **We confirm that Dimplex Thermal Solutions does not source 3TG minerals from DRC.**

Dimplex Thermal Solutions is developing and implementing processes within our supply chain in an effort to determine the country of origin of any Designated Minerals indirectly used in our products and processes and we currently are unaware of any Designated Minerals we use indirectly that have originated in a conflict zone of the DRC.

Please be assured that Dimplex Thermal Solutions intends to remain in full compliance with the Act, and we commit to performing adequate due diligence into the sources of the Designated Minerals. Thank you again for your inquiry.

Sincerely,

Sachin Dixit

Vice President (Sales and Marketing)